



Thank you for reaching out to Specialty Roofers Inc. Service Department! We are committed to providing quality workmanship, done by trained professionals in the field, combined with the best roofing products on the market. We pride ourselves on being roofers you can trust! But our customers say it best...

"Specialty Roofers is probably the most decorated roofing company in the area, and I couldn't imagine using anyone else." - Jason Carducci, JP Carducci, Inc.

Before a crew is dispatched to assess and repair your property, we ask you to agree to the terms and conditions described below. This ensures that we are all on the same page, and you feel comfortable knowing there will be no surprises throughout the repair process.

When you contract Specialty Roofers Inc. Service Department to perform roofing repairs at your property you will be charged an initial \$450. To secure your appointment, a 50% deposit will be due at time of signing and before a crew is scheduled. You will receive this invoice via email after your service contract (this document) is returned with an e-signature.

This fee covers the following:

- An investigation of the problem area(s)
- Water testing on problem area(s) if necessary
- Copies of photos of corrective action performed
- 3 hours of service to correct the problem (2 man crew)

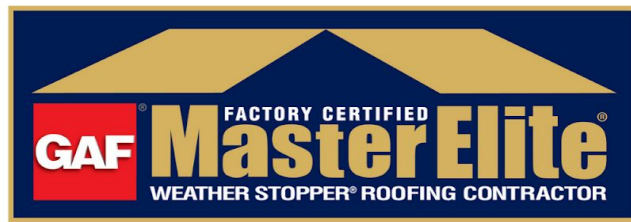
The following items are NOT included in the service fee and will be billed upon completion of service:

- Parts and materials (you will receive an itemized invoice)
- Service labor exceeding 3 hours. You will be billed \$150 per additional hour. **Please note:** Most service calls are completed within the initial 3 hours of service (minimum fee), but we cannot guarantee that, as all jobs are different. What we can guarantee is quality workmanship, efficiency and service you can trust.

ALL SERVICE IS COVERED BY A ONE YEAR WARRANTY FROM COMPLETION DATE.



Why Choose SRI?



**Did you know that only 2% of roofing
contractors in North America are
Master Elite Contractors?**

What does it take to be a MasterElite Contractor?

Properly insured & licensed

For your protection, so you can rest easy knowing you're covered.

- \$1M+ Liability Insurance
- Workmen's compensation
- State licensed where required and applicable

Reputable & trustworthy

With a track record for providing quality roofing services in your community.

- Good standing with the Better Business Bureau
- Good credit rating per Experian

Highly qualified

Up to date on the latest technology and practices, ensuring expert installation.

- GAF trained and certified
- High property owner job satisfaction ratings
- Able to offer the strongest GAF warranties

I agree to all of the above information and agree to pay the \$450 minimum service fee. I understand that my 50% deposit (\$225) is due upon signing and non-refundable.

Homeowner: _____

Date: _____

Service Manager: _____

Date: _____

Email for Invoice: _____

Thank you for trusting Specialty Roofers Inc.!
850-974-ROOF